* What is it?
	+ Third party program
	+ Send survey invitations as a text message or as a voice call
	+ Secure to use, but be sensitive about phi and sensitive information—think about who might have access to your participant’s phone
* How to set it up
	+ Got to Twilio.com and sign up
	+ Set up a payment method—you can use a credit card or PayPal
	+ Buy a phone number; numbers are $1/month
		- You can select specific capabilities for the number (text, multi-media messages)
		- You can select local or toll free numbers
	+ Turn off the Request Inspector feature
		- This feature stores data on Twilio’s server and is not HIPAA compliant, so it must be off to use Twilio with REDCap
		- Find it at this path:
			* Dashboard
			* Programmable voice
			* Settings
			* Request Inspector
		- You can test in REDCap to make sure it’s off
	+ Enable Twilio in REDCap on the Project Setup page
		- Enter your account SID and Authorization (found on the account settings page)
		- Enter the phone number (found on your dashboard)
* Configuring Twilio
	+ A new box will appear on the Project Setup page allowing you to configure Twilio
	+ Choose a language and a voice (male/female)
	+ There are two ways to send your survey—SMS messages and voice calls
		- SMS will send a link
		- Voice calls require your survey be multiple choice only
		- For voice calls, there are a number of different options for how to initiate the survey
	+ Append instructions for voice calls, if necessary
	+ Choose a default invitation type
	+ Designate a phone number field (similar to designating an email field to use for the Participant List)
	+ Decide how to handle overlapping messages
* Ways to send it out
	+ Public survey link
		- Send invitation to a list of phone numbers
		- Get a code the participants can send to your phone number for voice call
	+ Participant list and Automated Survey Invitations
		- Can enter both or either of phone number and email
		- Select the participant’s preference when adding them to the list
		- You have the option to send out invitations via email, SMS, or the participant’s preference

I found the best way to begin was to just sign up and put $5 into your account, and then you can work your way through these instructions to start experimenting.